

Volunteer Role Profile



Volunteer Role	Stock Processor Volunteer
Volunteer Manager	Shop Manager
Where you will be based	Shop

Why we want you

Enjoy organising and have a passion for pets? Become a Stock Processor Volunteer and play a vital role in supporting our shops. Your efforts behind the scenes are essential for our success. We'd love to welcome you as a volunteer and see the difference you could make.

What you will be doing

- Sort Donations: Sort all donations for sale carefully selecting only the best pre-loved items to make it to the shop floor
- Prepare Donations: Make sure all our donated goods are clean and tidy, check everything is intact and works as it should
- Price Donations: Use our pricing system to ensure everything has a clear price ready to be sold
- Organise Stockroom: Keep our stockroom well-organised and efficient, making it easy to find and manage items

The skills you need

- Sorting skills, helping us by categorising and preparing donations so they're ready for our shop
- Attention to detail, handling tasks carefully to help maintain high standards in our store
- Be comfortable with lifting and carrying items
- A friendly and cooperative spirit to support others and contribute to a great team environment

What's in it for you

- Be a Hero for Pets, make a direct impact on the lives of pets in need
- Gain experience, volunteering is a real asset for your CV and could lead to a whole new career
- Join a Supportive Community and become part of a team dedicated to pet welfare
- Discover Personal Satisfaction, feel good about contributing to a cause you care about
- Support Sustainability, help reduce waste by giving donated items a new life
- Keep active, nobody who volunteers in a charity shop ever needs a gym



membership!

- And we'll pay your out-of-pocket expenses in line with our Volunteer Expenses Policy

Disclaimer

This role can be flexible to suit your time commitments. We believe that every pet should enjoy a healthy life in a happy home, and we always seek to involve the best people who share our values and commitment so we can continue to help and support pet owners across the UK to achieve this. At Blue Cross, we want you to feel that you belong, without the need to hide any part of who you are. Diversity and inclusion at Blue Cross means creating an organisation where all people, regardless of gender, race, sexual orientation, religion, nation or country of origin, disability, age, and socioeconomic backgrounds are welcomed, respected, supported, and have access to equal opportunities. We are working hard to reflect the world we live in and the communities we serve at every level of our organisation. As much as we have made positive advances, we consider diversity and inclusion to be a work in progress – a continual commitment that remains a priority for all of us. If you would like to talk to us about any accessibility needs that we can support with in terms of our volunteer recruitment processes, then please do get in touch. You can email volunteering@bluecross.org.uk and we can organise for the right team member to get in touch with you for a discussion.