# **Volunteer Role Profile**



Volunteer Role Volunteer Manager Where you will be based Community Dog Walker Volunteer Coordinator Community

#### Why we want you

Blue Cross has four animal hospitals, helping over 30,000 pets a year whose owners can't afford private veterinary fees. The hospitals require a wide range of roles and skills to ensure their smooth day to day running. Our Community Dog Walkers support our clients who may not be able to exercise their dogs. This role is a vital role for dogs, making sure they get the enrichment and social contact they need. You will be comfortable performing the role alone, and be able to form a professional relationship with the clients you're supporting. Our hospital team will be available remotely to provide support where needed. The role provides flexibility with a variety of shifts, and a mutually convenient time can be arranged between yourself and the client.

#### What you will be doing

- Walking dogs belonging to disabled or elderly owners in your local community
- Collecting the dogs from their homes on at least one set day each week and exercising them in the local park

### The skills you need

- Regular commitment and reliability as people will be relying on you for help
- Experience of owning or caring for dogs
- A confident approach and ability to deal politely and respectfully with the public
- The ability to work comfortably alone

## What's in it for you

- You'll get to know and spend time with some wonderful dogs
- You'll gain a variety of experience for your CV
- You'll learn new skills such as customer service, communication and team working
- You'll meet new people and get involved with your local community

#### **Disclaimer**

This role requires a weekly commitment, ideally on the same day each week.



This is because our clients and their dogs will be relying on you for help. This role isn't based in our hospital so you'll need to be comfortable volunteering in the community. You'll also need to be comfortable meeting new people and developing professional relationships with the clients you'll support. Because of the nature of this role the minimum age is 18.

Blue Cross holds inclusion as a core organisational value. We positively encourage applications from eligible volunteers regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status or pregnancy and maternity. We actively embrace our differences and know that it is our differences that make us unique. You are very welcome at Blue Cross, without the need to hide any part of who you are.