

Volunteer Role Profile



Volunteer Role

Shop Assistant - DofE Gold Award

Volunteer Manager

Shop Manager

Where you will be based

Shop

Why we want you

Our shops play a key role in our work and all profits go to helping more pets in need. By volunteering, your contribution has an impact far into the future. If you complete your Duke of Edinburgh volunteering with us you will be helping our team with the day to day running of our shops. Last year, our shops raised millions – we couldn't do this without our amazing volunteers!

What you will be doing

- Greeting the customers and helping the customers
- Sorting our donated items to quality check them before they go on sale
- Making sure all our donation good are in top condition
- Helping to price items ready to go on display
- Housekeeping in the stock room
- Replenishing the stock on the shop floor

The skills you need

- An interest in the shop, and an enthusiasm for raising money through its work
- The ability to work as part of a team and get on with other volunteers in the shop
- High standards to ensure all the items we display for sale are top quality
- A willingness to help with a range of tasks in the shop, and to undertake tasks as requested

What's in it for you

- You'll gain a variety of experience for your CV
- You'll learn new skills such as customer service, communication and team working
- You'll meet new people and get involved with your local community
- We'll provide you with all the training you need, including our GUEST customer service training
- You'll be helping more pets in need

Disclaimer

This volunteering role is for a fixed term of 12 months for individuals



completing their Duke of Edinburgh Bronze Award. You'll need to make sure you complete the required number of hours to ensure we can sign your award off. The minimum age for this role is 16 years old.

Blue Cross holds inclusion as a core organisational value. We positively encourage applications from eligible volunteers regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status or pregnancy and maternity. We actively embrace our differences and know that it is our differences that make us unique. You are very welcome at Blue Cross, without the need to hide any part of who you are.