

Volunteer Role Profile



Volunteer Role

Retail Driver Volunteer

Volunteer Manager

Shop Manager

Where you will be based

Community

Why we want you

Love pets and driving? We're looking for friendly, reliable people to join our team! As a Retail Driver Volunteer, you'll be a vital part of our mission to help pets in need. By collecting and delivering a variety of donated items, including clothing, books, toys, furniture, and household goods, you'll help keep our shops stocked with fantastic finds.

By volunteering with us as a Retail Driver, you'll be directly supporting our work, caring for sick, injured, and homeless pets!

What you will be doing

- Delivering donations, making sure donations are where they need to be! You'll transport items between our shops, making sure they arrive safely
- Supporting our shops and helping to keep things running smoothly by moving items between shops
- Spreading the word and being the friendly face of Blue Cross, interacting with donors, shop teams, and customers

The skills you need

- You'll need to hold a full UK driving licence and be comfortable driving various routes within your region
- Access to your own car or van
- You'll need some level of IT literacy or someone who can help you as we'll need to do an online driver check before you can drive for us
- You'll need to be physically fit to lift and carry donations, including heavier items, and navigate stairs when necessary
- Adaptability and willingness to be flexible so items are moved promptly when needed
- Excellent verbal communication skills to interact effectively with, shop teams and the public
- You'll need to be able to work both independently and as part of a team

What's in it for you

- Be a Hero for Pets, make a direct impact on the lives of pets in need
- Gain experience, volunteering is a real asset for your CV and could lead to a whole new career



- Join a Supportive Community and become part of a team dedicated to pet welfare
- Discover Personal Satisfaction, feel good about contributing to a cause you care about
- Support Sustainability, help reduce waste by giving donated items a new life
- Keep active, nobody who volunteers in a charity shop ever needs a gym membership!
- And we'll pay your out-of-pocket expenses in line with our Volunteer Expenses Policy

Disclaimer

This role can be flexible to suit your time commitments.

As you will be using your own vehicle we will need to complete some licence, insurance, MOT and tax checks.

We believe that every pet should enjoy a healthy life in a happy home, and we always seek to involve the best people who share our values and commitment so we can continue to help and support pet owners across the UK to achieve this. At Blue Cross, we want you to feel that you belong, without the need to hide any part of who you are. Diversity and inclusion at Blue Cross means creating an organisation where all people, regardless of gender, race, sexual orientation, religion, nation or country of origin, disability, age, and socioeconomic backgrounds are welcomed, respected, supported, and have access to equal opportunities. We are working hard to reflect the world we live in and the communities we serve at every level of our organisation. As much as we have made positive advances, we consider diversity and inclusion to be a work in progress – a continual commitment that remains a priority for all of us. If you would like to talk to us about any accessibility needs that we can support with in terms of our volunteer recruitment processes, then please do get in touch. You can email volunteering@bluecross.org.uk and we can organise for the right team member to get in touch with you for a discussion.