# **Volunteer Role Profile**



Volunteer Role Volunteer Manager Where you will be based August 2024 Event Pet Food Bank Supporter Community Projects team Community

### Why we want you

We need your support for a few hours over a three-week period to promote our pet food bank service at Pets at Home stores across the UK. This event is family friendly, and everyone, regardless of age, is invited to join in on the fun! If you are bringing children under 16, please ensure they remain under your supervision at all times.

Your support will help pets and their families in your community to stay together and get through the toughest of times.

### What you will be doing

- Engaging with the customers and community at Pets at Home stores to raise awareness of our pet food banks, inviting and encouraging donations of pet food, or make monetary donation through the Pets at Home till.
  Look out for our donation bins, proudly displaying the Blue Cross logo, instore!
- Chatting about our partnership with Pets at Home in supporting pets and their families in need. We'll provide you with all the necessary details to confidently share this information with shoppers.
- Educating Pets at Home shoppers about the invaluable work Blue Cross does and promoting our pet food bank service. Don't worry about what to say we'll provide you with a comprehensive information pack closer to the event.
- Collaborating with our organising team to select which Pets at Home stores to visit and setting up an attractive display area within the store.
- We'll make sure you have all the materials you need and access to all the information necessary to support you in your role. There'll be a short video available to you covering information about setting up and providing further support for making pet food donations.

## The skills you need

- Confidence to share the amazing work of Blue Cross food banks with Pets at Home shoppers.
- A friendly and approachable manner that makes engaging with the public a breeze.
- An interest in the wider work of Blue Cross because your enthusiasm for our mission is contagious!



### What's in it for you

- The satisfaction of knowing you've supported your local community and pet food bank so contributing to our aim that no pet goes hungry.
- Full support and training provided to equip you with everything you need to make a meaningful impact.
- The opportunity to make a tangible difference to pets and people in need, right in your own community.

#### **Disclaimer**

This opportunity may be suitable for families who wish to volunteer together. Anyone attending under the age of 16 should be accompanied by an adult and all children should be supervised at all times by their parent or guardian.

We believe that every pet should enjoy a healthy life in a happy home, and we always seek to involve the best people who share our values and commitment so we can continue to help and support pet owners across the UK to achieve this. At Blue Cross, we want you to feel that you belong, without the need to hide any part of who you are. Diversity and inclusion at Blue Cross means creating an organisation where all people, regardless of gender, race, sexual orientation, religion, nation or country of origin, disability, age, and socioeconomic backgrounds are welcomed, respected, supported, and have access to equal opportunities. We are working hard to reflect the world we live in and the communities we serve at every level of our organisation. As much as we have made positive advances, we consider diversity and inclusion to be a work in progress – a continual commitment that remains a priority for all of us. If you would like to talk to us about any accessibility needs that we can support with in terms of our volunteer recruitment processes, then please do get in touch. You can email volunteering@bluecross.org.uk and we can organise for the right team member to get in touch with you for a discussion.