Volunteer Role Profile



Volunteer Role Horse Welfare Team Member
Volunteer Manager Volunteer Coordinator
Where you will be based Home

Why we want you

Ensuring that the highest welfare standards are being met for the horses and ponies on our loan home schemes is paramount to us. Using your equine knowledge and skills you will be helping to maintain relationships between Blue Cross and the loan homes.

We would love you to join us and help us help more pets in need.

What you will be doing

- Carrying out routine home visits or 'virtual visits' for horses on loan from the Blue Cross and visits for potential new borrowers of Blue Cross horses and ponies
- Providing advice to borrowers on a range of horse care issues
- Completing relevant visit forms
- Reporting back to the Horse Welfare Coordinator on the outcome of home visits by phone or e-mail
- Opportunity to become a volunteer coordinator, overseeing the volunteers responsible for these home/virtual visits and ensuring visits are allocated and carried out when due Updating horse files and records using in-house databases

The skills you need

- Equine Industry experience is essential; a BHS stage 3 qualification is desirable
- Experience working with and caring for a wide range of horses is essential for this role
- A good knowledge of horse care issues
- The ability to work in a team or alone
- A willingness to follow Blue Cross policy
- A confident approach with an ability to deal politely and respectfully with borrowers
- A full current driving licence and vehicle
- A personable and friendly manner
- Excellent organisational skills
- Access to a phone, computer and scanner
- Familiar with using word, excel and outlook
- Ability to upload information and update records



What's in it for you

- Develop skills and enhance your CV
- Join a great team of like-minded people
- All travel costs will be covered
- You'll be helping horses to have happy, healthy lives
- Gain practical skills and experience

Disclaimer

Blue Cross holds inclusion as a core organisational value. We positively encourage applications from eligible volunteers regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status or pregnancy and maternity. We actively embrace our differences and know that it is our differences that make us unique. You are very welcome at Blue Cross, without the need to hide any part of who you are.