

Volunteer Role Profile



Volunteer Role

Community Pet Hero - Store Collections Hero

Volunteer Manager

Regional Fundraising Manager

Where you will be based

Community

Why we want you

Raising awareness of Blue Cross is key to helping us raise money for pets in need. We often have opportunities to raise awareness and vital funds in local communities. Retail stores invite teams of friendly, enthusiastic volunteers in to set up a display, talk about Blue Cross and collect donations from shoppers. Mostly these are cash donations, but sometimes people also give us food or other items for the pets in our care.

Sick, injured and homeless pets have relied on Blue Cross for help since 1897. Each year, thousands of dogs, cats, small pets and horses turn to the charity's animal hospitals, clinics and rehoming services for treatment and support.

What you will be doing

- Greeting customers in the shop and introducing our charity
- Accepting donations of items and money from the public
- Processing donations through a card machine and taking money in collection boxes
- Sorting through donated items to determine what we can donate to the centres
- Preparing displays with up-to-date leaflets

The skills you need

- You'll be friendly and approachable
- Willingness to learn about the work of Blue Cross
- You'll be confident talking to people and sharing your enthusiasm for Blue Cross
- You'll have good communication and numeracy skills
- If you're able to, regular attendance at our store collections would be great

What's in it for you

- You'll gain a variety of experience for your CV
- You'll learn new skills such as customer service, communication and multitasking and many more
- You'll meet new people and make new friends in your local area
- An excellent induction and training programme relevant to your role



- The opportunity to make a huge difference to the welfare of pets in need.
- Reimbursement for any reasonable travel expenses you may incur whilst volunteering with us