Volunteer Role Profile



Volunteer Role Volunteer Manager Where you will be based Remote Rehoming Volunteer - Horse Volunteer Coordinator Community

Why we want you

Having knowledgeable and experienced members of our horse team is key in helping rehabilitate and rehome. Our remote rehoming volunteers are an invaluable support so if you have existing horse knowledge you want to put to further use, this could be the role for you.

We would love you to join us and help us help more pets in need.

What you will be doing

- Supporting the Horse Rehoming Co-ordinator
- Carrying out horse to horse appointments
- Carrying out home direct appointments and assessments
- Going to homes to help with the handover of horses and ponies
- Data entry onto a computerised system
- Preparing rehoming packs

The skills you need

- Good level of horse care and handling skills
- Good telephone manner and a confidential approach
- Computer literate
- Regular commitment and reliability
- Ability to work in a team or alone
- Willingness to learn and follow Blue Cross
- Willing to undertake Blue Cross company vehicle training

What's in it for you

- You'll be assisting rehoming to help more horses into new homes
- Gain practical skills and experience
- Training including Guest customer care and GDPR best practice
- Develop skills and enhance your CV
- Join a great team of like-minded people
- Horse handling/appointment training

Disclaimer

Blue Cross holds inclusion as a core organisational value. We positively



encourage applications from eligible volunteers regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status or pregnancy and maternity. We actively embrace our differences and know that it is our differences that make us unique. You are very welcome at Blue Cross, without the need to hide any part of who you are.