

Volunteer Role Profile



Volunteer Role

Shop Assistant: Stock Room

Volunteer Manager

Shop Manager

Where you will be based

Community

Why we want you

Our shops play a key role in our work and all profits go to helping more pets in need. By volunteering, your contribution has an impact far into the future. Our Volunteer Shop Assistants help with the day to day running of our shops. They sort our donations to ensure only top quality good make it to the shops floor and prepare them so they are ready for sale. Last year, our shops raised millions – we couldn't do this without our volunteers and we need your help!

What you will be doing

- Sorting our donated items to quality check them before they go on sale
- Steaming clothes and making sure all our donation good are in top condition
- Helping to price items ready to go on display
- Housekeeping in the stock room
- Replenishing the stock on the shop floor

The skills you need

- An interest in the shop, and an enthusiasm for raising money through its work
- The ability to work as part of a team and get on with other volunteers in the shop
- High standards to ensure all the items we display for sale are top quality
- A willingness to help with a range of tasks in the shop, and to undertake tasks as requested

What's in it for you

- You will be supported and trained in all areas of retail and customer service by the Charity Shop Manager
- Gain experience for your CV
- Support your local community
- Gain more confidence
- Make new friends