

Volunteer Role Profile



Volunteer Role

General Hospital Assistant (GHA) Volunteer

Volunteer Manager

Volunteer Coordinator

Where you will be based

Hospital

Why we want you

Blue Cross has four animal hospitals, helping over 30,000 pets a year whose owners can't afford private veterinary fees. The hospitals require a wide range of roles and skills to ensure their smooth day to day running. Your organisational skills and flexibility will ensure our vets and nurses can help more sick pets by having a clean, stocked and organised working environment.

We would love you to join us and help us help more pets in need.

What you will be doing

- Cleaning/shutting down our theatres and minor operating areas
- Feeding and walking dogs
- Cleaning and preparing kennels, washing bedding and putting food bowls in kennels
- Assisting nurses/Animal Care Assistants (ACAs) or vets with paperwork in clinics and in the lab
- Cleaning and packing of surgical instruments
- Stocking up consumables, and monthly tasks such as cleaning baskets and walls
- Assisting in dispensary putting away deliveries and helping with stock taking

The skills you need

- Regular commitment and reliability
- Good organisational skills and attention to detail
- Ability to work in a team or alone
- Willingness to learn and follow Blue Cross procedures

What's in it for you

- There are a variety of shifts to choose from
- You'll gain additional experience for your CV
- You'll learn new skills such as customer service, communication and team working
- You'll meet new people and get involved with your local community
- We'll provide you with all the training you need, including our GUEST customer service training and access to Blue Horizons, our online learning



platform

- You'll be helping pets in need
- You'll be part of an amazing, supportive team

Disclaimer

We will provide significant training for this rewarding but in depth role. Due to this, it's therefore more suited to individuals looking for a longer-term volunteering role. We would be ideally looking for a regular commitment of one shift per week. You need to be 18 or over for this role.

Blue Cross holds inclusion as a core organisational value. We positively encourage applications from eligible volunteers regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status or pregnancy and maternity. We actively embrace our differences and know that it is our differences that make us unique. You are very welcome at Blue Cross, without the need to hide any part of who you are.